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Celebrating 70 years

Design: Donated by Marcus Thomas LLC
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ACHIEVEMENT CENTERS
for CHILDREN
2010 Annual Report



Cover photo: Child Development Center celebrating "Iuau day"
This page photo: Highland Hills location

This year, the Achievement Centers for Children proudly celebrates 70 years of serving children with disabilities and their families. It all began when a group of community-minded members of the Rotary Club of Cleveland formed the Society for Crippled Children to serve the needs of children with polio and heart disorders. Today, we serve families dealing with a spectrum of disabilities, including an increasing number of children with autism. And we remain uniquely qualified to provide a circle of care to families through therapy, recreation, education and family support.

Dear Friends,

At the Achievement Centers for Children, we believe we deliver the highest level of service by combining both our "head and heart." We are committed to our mission and to providing superior programs and services, while working diligently to ensure long-term financial health. The Achievement Centers cannot live an "easier today" at the expense of children who will be born with disabilities tomorrow. We must also make wise decisions and hard choices that positively

impact the future of children who need our assistance right now.

Balancing head and heart can be very challenging, but because of many people, such as our donors, Board of Directors, volunteers and our staff, we continue to forge ahead with our head and heart lighting the path in equal measure.

In the next pages, we'll share some facts and figures, but also share some of the joy and hard-earned successes ... in a parent's eyes, a child's laugh, a first step, a word, a life. The things that make all the difference to our children and our families ... the things that distinguish the Achievement Centers from anything else ... and from anywhere else.

David Dunstan
Chairman,
Board of Directors



David Dunstan Patricia W. Nobili

Patricia W. Nobili,
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SARAH, who receives multiple services, will soon become an equestrian in our Therapeutic Riding program thanks to her social worker, Cindy, who linked her family to a community resource to help with the cost of the lessons.

FAMILY SUPPORT

Our family support professionals provide resources, emotional support, coordination of services, advocacy, support groups and behavioral health counseling to help families navigate their challenges.

For one family, social workers may provide mental health counseling. For another, they may visit the home, offering parenting education and child development information, support, and access to community resources. Our ultimate goal is to provide the support families need to help their children be all they can be.



Our social workers provided in-home services to more than **1,000** children up to age 3 and their families.

EDUCATION

ACHIEVE CONSULTING partners with schools by offering services, training and consultation services to assist school districts in providing exemplary education for students with autism and behavioral challenges. This year, we provided training to 240 teachers and therapists in 36 school districts.

Our **CHILD DEVELOPMENT CENTER** is a 3-Star Step Up to Quality childcare site for 3- to 5-year-olds, the highest rating given. Children with disabilities and typically developing children learn together and benefit from individualized programs created by specially trained dedicated teachers.

AUTISM PRESCHOOL AND K-4 CLASSROOMS offer the opportunity for children to focus on learning skills in their own unique way, preparing them to be transitioned to their home school district as appropriate.

The **TECHNICAL ASSISTANCE PROGRAM (TAP)** provides consultation, training, adaptive equipment and support to teachers and childcare workers to help successfully integrate children with special needs into childcare programs.

5-year-old **DANIEL'S** aggressive behavior threatened his ability to succeed in his daycare this year. But, understanding the challenges of a child with PDD/NOS, TAP staff members were able to help Daniel's parents and teachers turn the situation around.

NAILA, a typically developing child, has been part of a special play group with two children in the autism preschool each week. She is able to help model appropriate behavior and encourage positive interaction through example.

CLOE has become much more aware of her social surroundings and improved her interaction skills with other classmates and staff. She now asks to play, takes turns, and says thank you.



THERAPY SERVICES

Our skilled and dedicated therapists help children stretch their abilities often above what they or their families thought possible. Physical therapists, occupational therapists and speech therapists work collaboratively to achieve the best possible outcomes. Two-way viewing rooms allow parents to watch their child in therapy, so they are able to provide continuity at home.



When **CHANNA** first came into our preschool autism program, he also needed an assistant to help him take steps with his walker. After much hard work and physical therapy, plus guidance from his teachers, he now walks independently. He is proudly transitioning to his school district classroom.

JOE, age 8, has been working very hard all year. He is very excited he can now climb a set of stairs all by himself.



Our nationally recognized **INTENSIVE THERAPY CLINIC** provides state-of-the-art equipment and techniques to accelerated therapy sessions to achieve specific goals. When timed to coincide with developmental growth spurts or coupled with other ongoing therapy programs, such as Adapted Aquatics, children in the Intensive Therapy Clinic have experienced remarkable results.

BLAIR age 13, walked for the first time in a walker during her session in the Intensive Therapy Clinic, something her parents had not considered an option. She also negotiated a set of stairs on a ship while on vacation. To Blair and her parents, a whole new world seems to have opened up for her.

RECREATION

CAMP CHEERFUL activities are accessible to children and adults of all abilities, from canoeing to therapeutic horseback riding to fishing and a high ropes course. From games and crafts, to sitting around the campfire singing, recreation activities not only provide fun, but also opportunities for social interaction, use of new skills learned in therapy sessions, and much needed respite for families of children with disabilities.



Through his daily routine at camp, **XANDER** learned how to read a schedule and now excitedly looks to see what new activity is next.

Photo: Therapeutic Riding Program

Camp Cheerful was one of only four camps nationwide that was named a **BLUE RIBBON CAMP** by the National Association of Special Education Teachers.

Our qualified and experienced instructors in the

ADAPTED AQUATICS program

teach children with physical, neurological, developmental and cognitive challenges how to swim. Children find a sense of freedom in the water, while building strength, achieving goals, and most importantly, having fun!



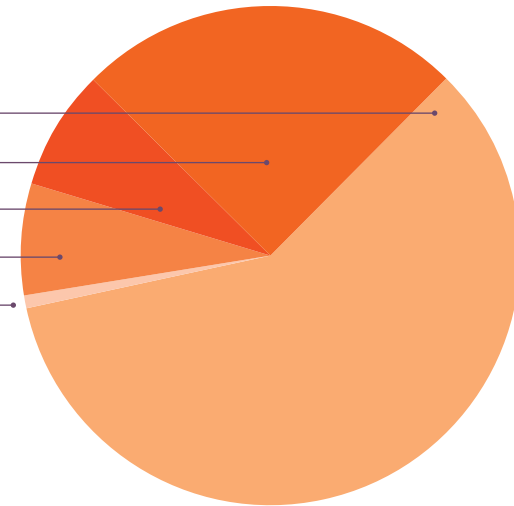
After experiencing a near drowning accident, Michael's mother enrolled him in Adapted Aquatics to overcome his fear of water. After one year, **MICHAEL** now safely enjoys swimming (and sliding) with family and friends.

Photo: Adapted Aquatics pool at the Westlake location

2009-2010 FINANCIALS*

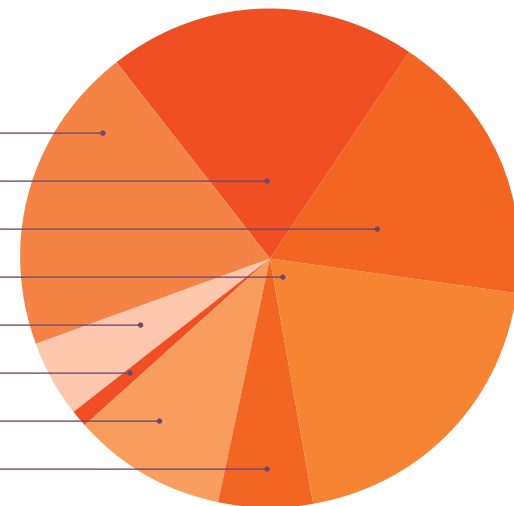
INCOME

Service Fees	\$ 4,419,009	60%
Contributions	1,832,342	25%
United Way	565,863	8%
Government Grants	413,302	6%
Legacy and Bequests	52,714	1%
TOTAL	\$ 7,283,231	100%
Endowment Investment Gain	\$ 834,662	



EXPENSES

Therapy	\$ 1,244,417	18%
Child Development	1,298,272	18%
Camp	1,396,734	20%
Family Support	1,506,023	21%
Autism Consulting	386,132	5%
Transportation	22,606	1%
Management	792,588	11%
Development	410,038	6%
TOTAL	\$ 7,056,810	100%
Depreciation	\$ 485,890	



*Preliminary Audit Report

STRATEGIC OUTCOMES FOR 2009-2010

- Provided a total of 180,155 service hours to children, adults and their families
- Provided approximately 5,000 hours of service to school districts and educators
- Provided approximately \$1.1 million in subsidized services
- Received a client satisfaction rate of 97 percent through family surveys
- Raised \$1,370,000 in charitable support from the community
- Initiated new programs including Residential Weekends at Camp Cheerful for Individuals with Autism and Intensive Therapy Clinics

In Fiscal Year 2009-2010, many of the clients served by the Achievement Centers participated in or received multiple programs and services. Over the past year, the agency provided more than 6,237 programs and services to 3,493 individuals and their families. More than 79 percent of the individuals served in our non-camp programs were birth to age 5, and more than 72 percent came from low- to moderate income families.

2009-2010 HIGHLIGHTS

Achievement Centers was named a **WORLD CLASS** Customer Service Award Honoree by Smart Business Network.

Our **INTENSIVE THERAPY CLINIC** was featured on the front cover of the international magazine, "Cerebral Palsy."

The **HELP ME GROW** program served 846 children/families and met 100 percent of the quality areas measured by the Ohio Department of Health, ensuring timely and effective service to families.

Our digital presence was vastly enhanced, thanks to a grant from the **WILLIAM J. AND DOROTHY K. O'NEILL FOUNDATION**.

All our fundraising events and appeals were enthusiastically supported by our community, raising over **\$1.3 MILLION**:

SPARKLE, SHIMMER AND SHINE, which honored Michael B. Petras Jr., president and CEO of GE Lighting and Industrial, grossed over \$423,000 and was a truly magical evening for everyone in attendance.

BLUE CHIP BLUE TEE proved a fun challenge for golfers and brought in over \$86,000 and Fall Festival, held every October, literally rocked Camp Cheerful.

A MOST EXCELLENT RACE celebrated its 20th anniversary with more than 900 walkers and runners. Special thanks to Channel 5 and Brokaw, Inc. for their support.

The **AUTISM K-4** classrooms reached capacity this year. We will be adding another classroom at our Highland Hills site this coming year.

The 2nd Annual **FAMILY FUN DAY** was held at our Westlake location for children with autism and their families.

Our **TECHNICAL ASSISTANCE PROGRAM (TAP)** worked for more effective classroom integration in 250 schools and daycares, providing instruction, equipment and toys for children with special needs.

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Mr. and Mrs. Marvin A. Thomas Jr.

Thomas Limousine Service
Ticknors Men's Clothiers
Mr. Rich Todd
Tommy's Studio 4 Hair
Trader Joe's
Traq3D
Mr. and Mrs. Mike Trivisonno
Tuesday Morning #828
Tyfun Thai Bistro
Ulmer & Berne LLP
United Way Services of Greater Cleveland
University of Akron
Valley Tack Shop, Inc.
Mr. Paul Verlei
Vocon Design, Inc.
Aimee and William Wade
Waite & Son Funeral Homes
Mr. and Mrs. William Walsh
Walsh Jesuit High School
Walter F. Ehrnfelt Recreation and Senior Center
Weathervane Playhouse
Wendy's Restaurants
Western Reserve Historical Society
WEWS-TV 5
Wildlife Garden
Ms. Mary M. Wilson
Ms. Catherine Woodruff
Zinner & Company

Achievement Centers for Children is proud to contract with the following entities:

ACBC Camp Group
The ARC of Greater Cleveland
Alcohol, Drug Addiction and Mental Health Services Board of Cuyahoga County (ADAMHS)
Al Sirat Grotto
Amherst Exempted Village Schools
Aristocrat Berea
Avon Lake City Schools
Avon Local Schools
Baldwin Wallace College
Bay Village Schools
Beachwood Board of Education
Bedford City Schools
Bellefaire JCB
Berea Children's Home
Berea City School District
Brecksville/Broadview Heights
Brooklyn City Schools
Brunswick City Schools
Buckeye School
Catholic Charities Head Start
Center for Mental Retardation
Cleveland Clinic
Cleveland Heights/University Heights School District
Cleveland Municipal School District
Columbia Local Schools
Constellation Community Schools
Cub Scout Pack 208

Cuyahoga County Department of Children and Family Services
Cuyahoga Falls City School District
Cuyahoga Heights School District
Cuyahoga Special Education Service Center
Cuyahoga Tapestry System of Care
Dalton High School
Deepwood Foundation
Different Needz Foundation
Doc's Deepwood Run
East Cleveland City Schools
Easter Seals of Northeast Ohio
Easter Seals of Northwest Ohio
Education Alternatives
Educational Service Center of CC
Elyria Board of Education
Erie County Board of Developmental Disabilities
Euclid City Schools
Fairhill Partners
Fairview Park City Schools
Fleet Maintenance Council of NE Ohio
Franklin County Board of Developmental Disabilities
Friends of CASA for Kids
Garfield Heights City Schools
Gateways to Better Living
Geauga County Board of Developmental Disabilities
General Electric Co.
Help Me Grow
Hocking County Board of Developmental Disabilities
Huron County Board of Developmental Disabilities
I.D.E.A. INC
Independence Schools
Invest in Children
IO Waivers – Columbiana
IO Waivers – Cuyahoga
IO Waivers – Erie
IO Waivers – Franklin
IO Waivers – Geauga
IO Waivers – Henry
IO Waivers – Lake
IO Waivers – Lorain
IO Waivers – Medina
IO Waivers – Montgomery
IO Waivers – Summit
IO Waivers – Tuscarawas
IO Waivers – Wayne
Kenston Local Schools
Kent City Schools
Lake County Department of Children and Family Services
Lakewood City Schools
Lorain County Board of Developmental Disabilities
Madison Village Manor
Medina County Board of Developmental Disabilities
Mentor Exempted Village Schools
Mercer County Behavioral Health Commission
Michael Carter Group

Midwest Council for Children with Disabilities (MCCD)
Muscular Dystrophy Association
Music Therapy Enrichment Center Inc.
National Autism Association of NE Ohio
Newbury Board of Education
James R. Nicholl Memorial Foundation
Nordonia Hills City School District
North Olmsted City Schools
North Ridgeville City Schools
Northern Ohio Hemophilia Foundation
Ohio Department of Developmental Disabilities
Olmsted Falls School District
Orange School District
Our Lady of the Wayside School
Our Lady of Angels School
Padua High School
Parma Development Center
Positive Education Program (PEP)
Richmond Heights School District
Ridgeline Family Home
Rocky River School District
Sandusky County Board of Developmental Disabilities
Shaker Heights School District
South Euclid/Lyndhurst School District
South Range Local School District
Starting Point
St. Albert the Great
St. Ambrose
St. Martin dePorres School
St. Francis-Xavier Medina
Stonewood Residential
Strongsville Youth Commission
Summit County Children Services
Swagelok Co.
Tallmadge City Schools
Tiffin Developmental Center
Tuscarawas County Board of Developmental Disabilities
UCP – Edendale House
Warrensville Heights City Schools
Westlake City School District
Willard City Schools

The Achievement Centers for Children is highly recognized as a 3-star charity by Charity Navigator – America's premier independent charity evaluator.

ACCREDITATION, LICENSURE AND PARTNERSHIPS

The Achievement Centers programs and services are licensed and accredited by: The American Camp Association, North American Riding for the Handicapped Association Premier Accredited Center, Medicaid, Ohio Department of Jobs and Family Services, Ohio Department of Developmental Disabilities, Ohio Department of Education, Ohio Department of Mental Health, Ohio Department of Health and the Commission on Accreditation of Rehabilitation Facilities (CARF). The Achievement Centers has been recognized as a three-star Step-Up-to-Quality program and has numerous agreements with area universities and colleges. The Achievement Centers for Children is also proud to be a United Way agency.

QUALITY ASSURANCE

The Achievement Centers utilizes the WeeFIM® System, a database that provides nationally aggregated program evaluation reports, permitting comparisons of client progress standardized to national benchmarks. This tool is used to evaluate the overall functioning of children receiving therapy services.